

Section 1-Introduction

Welcome. .Footlocker.com/Eastbay recognizes you as a valued business partner. Our goal is to enhance our relationship in order to move customer ready merchandise through our distribution channels in a cost efficient and timely manner.

In an effort to streamline our processing of merchandise through our Service Center to our customer, we have revised our Vendor Standards Manual.

Highlights of the changes are as follows:

- Updated Ticketing (Section 5) explanation and examples
- Traffic Routing – Vendor Routing Tool (Section 7)
- Standard Fees for non-compliance (Section 9- Vendor Compliance Program, Chargebacks and Policies)
 - Updated Chargeback codes, please review codes 605, 608, 609, 610, 913, 914
- Updated contact list & email addresses (Section 10- Contact List)

This revised manual replaces all current manuals. The program is designed to monitor fulfillment of Purchase Order commitments, identify variances and communicate compliance. We will work with you to eliminate the root cause of the variances, resulting in a benefit to both parties. This will involve site visits to our facility in order to fully understand the impact of following our guidelines.

Eastbay is a wholly owned subsidiary of Footlocker Inc. As such, compliance standards are consistent with the other Service Centers within Footlocker Inc. Only minor differences exist where appropriate due to the nature of our merchandise receipts.

Please review this material carefully and do not hesitate to contact us should you have questions. For additional copies of this document please contact our Vendor Compliance at (715) 261-9201 and we will provide you with access to the manual on our corporate website. We look forward to partnering with you on this important process.

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Below are our Service Center and Corporate Addresses

Footlocker.com/Eastbay Service Center	500 North 72 nd . Avenue Wausau, WI 54401 Phone- 715-261-9201 Fax- 715-261-9012
Footlocker.com/Eastbay Corporate Office	111 South 1 st Avenue Wausau, WI 54401 Phone- 715-845-5538 Fax- 715-261-9550